

SK705	OP945	Mr. SHRESHTI GIRSA		+91 999959990, +91 7011432595	1 → + 0 / x
SK679	OP946	Mrs. PINKY		+91 9999599910	1 → + 0 / x
SK706	OP947	Mr. SATVINDER GIRSA		+91 9999599910	1 → + 0 / x
SK579	OP948	Mrs. GUNIAN KAUR		+91 9911641126	1 → + 0 / x
SK739	OP949	Mrs. PRAMA BAJAJ		+91 9899703330	1 → + 0 / x
SK632	OP950	Mrs. CHARAN PREET KAUR	SANDHIVAAT/ KARSHIYA		1 → + 0 / x
SK559	OP953	Mr. HARINDER BHUTANI	BHRAM	+91 9958225511	1 → + 0 / x
SK744	OP963	Mrs. ASHA BAJAJ	Jarajanya Daurbalya	+91 9319164925	1 → + 0 / x
SK640	OP964	Mr. JASDEEP SINGH	grahni	+91 9555961063	1 + 0 / x
SK745	OP965	Mrs. PUSHPANJALI	VRIKASHASHMARI, GARBHASYARBA	+91 9999359704	1 → + 0 / x
SK718	OP966	Mrs. TULIKA	ADHAMAN UDARSHOOL	+91 8860079874	1 → + 0 / x
SK746	OP967	Mrs. BARKHA SHARMA	Parikartika	+91 9312656608	1 → + 0 / x
SK117	OP968	Miss PRIYANKA GOSWAMI	TARUNYA PIDIKA	+91 7291901625	1 → + 0 / x
SK747	OP969	Mr. SUCHITRA TIWARI	SANDHIVAATA	+91 9899995219	1 → + 0 / x
SK269	OPD282	Mr. Annu Rani		+91 8375049436	1 → + 0 / x



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General

9810717818

Sl. No.	Card Type	Date	Name	Gender	AGE	DGEHS Ca	OPD NO	ADDRESS	UHID	Procedure	CGHS CODE	Amount	Mobile No.
5	PENSIONE	25-05-2022	Jagjeet Ka	Female	67	216502	893	C-37, Nara	SK660	PRE AND POST PROCEDURE	3 c)	75	9810717818
6	SERVING	25-05-2022	Pranav De	Male	56	86728	900	C68 B9, JA	SK711	Doctor Consultancy	001	150	9811557564
7	PENSIONE	26-05-2022	Jagjeet Ka	Female	67	216502	893	C-37, Nara	SK660	SARVANG ABHYANG SWEDAN	3	1280	9810717818
7	PENSIONE	26-05-2022	Jagjeet Ka	Female	67	216502	893	C-37, Nara	SK660	KATI BASTI	32	845	9810717818
7	PENSIONE	26-05-2022	Jagjeet Ka	Female	67	216502	893	C-37, Nara	SK660	TAIL BASTI	72	710	9810717818
8	PENSIONE	27-05-2022	Jagjeet Ka	Female	67	216502	893	C-37, Nara	SK660	PRE AND POST PROCEDURE	3 c)	75	9810717818
8	PENSIONE	27-05-2022	Jagjeet Ka	Female	67	216502	893	C-37, Nara	SK660	SARVANG ABHYANG SWEDAN	3	1280	9810717818
8	PENSIONE	27-05-2022	Jagjeet Ka	Female	67	216502	893	C-37, Nara	SK660	KATI BASTI	32	845	9810717818
8	PENSIONE	27-05-2022	Jagjeet Ka	Female	67	216502	893	C-37, Nara	SK660	TAIL BASTI	72	710	9810717818
9	PENSIONE	27-05-2022	Bhagwati	Female	69	115573	907	WZ-1335A	SK715	PRE AND POST PROCEDURE	3 c)	75	9810717818
10	PENSIONE	27-05-2022	Om Prakash	Male	71	115573	908	WZ-1335A	SK716	Doctor Consultancy	001	150	8588819832
11	PENSIONE	27-05-2022	AVDHEND	Male	54	204354	909	S-19, NANA	SK717	Doctor Consultancy	001	150	8588819832
12	PENSIONE	28-05-2022	Jagjeet Ka	Female	67	216502	893	C-37, Nara	SK660	SARVANG ABHYANG SWEDAN	3	1280	9810717818
12	PENSIONE	28-05-2022	Jagjeet Ka	Female	67	216502	893	C-37, Nara	SK660	KATI BASTI	32	845	9810717818
12	PENSIONE	28-05-2022	Jagjeet Ka	Female	67	216502	893	C-37, Nara	SK660	Greevavasthi	25	845	9810717818
12	PENSIONE	28-05-2022	Jagjeet Ka	Female	67	216502	893	C-37, Nara	SK660	PRE AND POST PROCEDURE	3 c)	75	9810717818
14	SERVING	28-05-2022	ASHISH	Male	34	276000	911	FLAT NO. 1	SK719	Doctor Consultancy	001	150	9899993101
14	SERVING	28-05-2022	SUDESH K	Male	51	170719	914	D1A/28, JA	SK722	Doctor Consultancy	001	150	9650321225

Sheet1

Accountability Good to go

"BILLS IN EXCEL"

*Deeba*

*Shri Krishna*

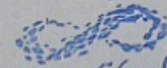
Super Speciality Institute of Ayurveda  
C4A/48A, Janak Puri, New Delhi-58



SK632	OP950	Mrs. CHARAN PREET KAUR	SANDHIVAAT/ KARSHYA	
SK559	OP953	Mr. HARINDER BHUTANI	BHRAM	+91 9958225511
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SK746	OP967	Mrs. BARKHA SHARMA	Parikartika	+91 9312656608
SK117	OP968	Miss PRIYANKA GOSWAMI	TARUNYA PIDIKA	+91 7291901625
SK747	OP969	Mr. SUCHITRA TIWARI	SANDHIVAATA	+91 9899995219

*Deeka*

7/6/22



*Shri Krishna*  
 Super Speciality Institute of Ayurveda  
 C4A/48A, Janak Puri, New Delhi-58



## SERVICE LEVEL AGREEMENT

### PROVIDER OF SERVICE

Ayur Sattva Technovation IT Help Desk

### TYPE OF SERVICE

Vaidyamanager - Ayurveda hospital management software IT support service

### SERVICE PERIOD

April 18, 2022 through April 18, 2023 (Depending On your subscription period)

### PERFORMANCE

In order to provide optimal first level support service to all departments, all problem and Query calls must be received by the Help Desk.

The company Ayur Sattva Technovation IT HELP DESK will **Shri Krishna Super Speciality Institute of Ayurveda**, Delhi with the following support:

1. All problems will be recorded.
2. Problems will be resolved or assigned to the appropriate specialist.
3. Problems will be monitored.
4. Users will be notified of commitment times and any problems that occur in meeting the established commitment.
5. Online Support through Screen sharing software, E-mail, Live chat, Phone call.
6. All general updation will be free of cost but specific customization required by you will be chargeable, that will be count on hour basis by our technical team. Once we receive need, then we will decide time bound to deliver it in time. Client customization will not be altered by ayur sattva technovation.
7. Onsite support will be paid if required from your side.
8. Ayur sattva is not responsible for every new staff training if you required each training session would be charge by 500rs/hour.

234, Iscon Emporio, Jodhpur Cross Road, Near Star Bazaar, Satellite, Ahmedabad, Gujarat – 380015

Contact No. : 8866011194, Email: sales@ast.company, www.ast.company

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9. Your data is secured on cloud (AWS) it is web-based software.
10. Space provided in cloud will be limited only for images and videos.
11. AWS maintain a wide variety of compliance programs that validate our security controls.
12. AWS protect the security of your information during transmission to or from AWS websites, applications, products, or services by using encryption protocols and software.
13. AWS maintain physical, electronic, and procedural safeguards in connection with the collection, storage, and disclosure of personal information. Our security procedures mean that we may request proof of identity before we disclose personal information to you.
14. In case of discontinue with this software - you will get your data in csv format.  
(Basic details of the patient, medicine stock and all types of invoices)
15. Our software ensures retention, storage and retrieval of the data, as and when required.

#### RELIABILITY

Services will be provided between the hours of 09:30 a.m. and 6:30 p.m., Monday through Saturday, except holidays.

The telephone numbers (8866011194, 9427082251) will be available to take calls. When both lines are busy, you can leave a message. The Help Desk guarantees a return call within 10 minutes or an urgent message/email reply. All messages left will be confirmed for receipt within two hours.

If ayur sattva technovation is not able to provide subscription based service in future by any reason then client have option to move into business version or enterprise version to sustain their service without any interruption, all version price is mentioned below and meaning of each version and mode of product.

Subscription version : Subscription version means client have to pay every year subscription price as committed and mention in invoice. First branch it would be 8000rs/yearly, and additional branches 7000rs/yearly (GST extra). Price will be increased by 20% every three years from date of first subscription purchase.

#### MODIFICATIONS

This agreement may be amended at any time with mutual consent of both parties.

#### CUSTOMER NAME:

**Shri Krishna Super Speciality Institute  
of Ayurveda, Delhi**

Date: 11/06/2022

#### COMPANY NAME

**AYUR SATTVA TECHNOVATION.**