



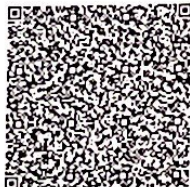
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INDIA NON JUDICIAL

Government of National Capital Territory of Delhi

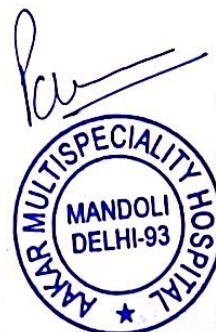
e-Stamp

Certificate No.	: IN-DL23725376948210T
Certificate Issued Date	: 15-Sep-2021 01:24 PM
Account Reference	: IMPACC (IV)/ dl959103/ DELHI/ DL-DLH
Unique Doc. Reference	: SUBIN-DL95910343676858050233T
Purchased by	: DR NARULA FHC
Description of Document	: Article 5 General Agreement
Property Description	: Not Applicable
Consideration Price (Rs.)	: 0 (Zero)
First Party	: DR NARULA FHC
Second Party	: AAKAR MULTISPECIALITY HOSPITAL
Stamp Duty Paid By	: DR NARULA FHC
Stamp Duty Amount(Rs.)	: 100 (One Hundred only)



.....Please write or type below this line.....

Dr. Narula's Family Health Care Centre
A Panch Karma Clinic
N-26/A-3, Dilshad Garden, Delhi-110095



Statutory Alert:

1. The authenticity of this Stamp certificate should be verified at 'www.shcilestamp.com' or using e-Stamp Mobile App of Stock Holding. Any discrepancy in the details on this Certificate and as available on the website / Mobile App renders it invalid.
2. The onus of checking the legitimacy is on the users of the certificate.
3. In case of any discrepancy please inform the Competent Authority.

**MEMORANDUM OF UNDERSTANDING B/W DR.NARULA'S FAMILY HEALTH CARE CENTRE
AND AAKAR MULTISPECIALITY HOSPITAL**

1) Parties: This Memorandum of Understanding is made and entered into by and between the Dr. Narula's Family Health Care Centre (A Panchkarma Clinic) whose address is N-26/A-3, Dilshad Garden, Delhi-110095 and Aakar Multispeciality Hospital whose address is P-835+65J, Mandoli Extension, Mandoli, Delhi-110093.

2) PURPOSE: The purpose of this MOU is to establish the terms and conditions under which Aakar Multispeciality Hospital will provide in all critical services to the Dr. Narula's Family Health Care Centre.

3) SCOPE: Panchkarma VYAPAD Chikitsa

4) Term of MOU: This MOU is effective upon the day and date last signed and executed by the duly authorized representative of the parties to this MOU shall remain in full force and effect until cancelled. This MOU may be terminated, without cause, by either party upon one month's written notice, which notice shall be delivered by hand or by certified by hand or by certified mail to the address listed above.

5) Responsibilities of Dr. Narula's Family Health Care Centre:

- i) Perform Panchkarma in proper and ethical manner.
- ii) To provide ambulance services after Vyapad.

6) Responsibilities Of AMSH (Aakar Multispeciality Hospital):

- i) Hospital should have ICU facility and trained staff.
- ii) Critical patients should be taken and attended immediately.
- iii) To allow authorities of clinic to conduct periodic review.

7) General Provisions:

- a) Amendments: Either party may request changes to their MOU.

8) URGENT INFORMATION TO BE REPORTED ONLINE ON

i) drrajeevnarula23@gmail.com

ii) SMS and WhatsApp on 9868288333 (Clinic Customer Care NO: +91 9540203303)

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Memorandum of Understanding

Patient Care MOU Between:

DR NARULA FHC AND AKAAR MULTI SPECIALITY HOSPITAL

As part of our patient-centered medical home model of care DR NARULA FHC enters into this Memorandum of Understanding (MOU) with AKAAR MULTI SPECIALITY HOSPITAL to further our vision of optimizing health care delivery and the overall health and wellbeing of our patients. The purpose of this MOU is to define goals and expectations for the relationship between DR NARULA FHC and AKAAR MULTI SPECIALITY HOSPITAL as it pertains to the care of DR NARULA FHC patients who receive services from AKAAR MULTI SPECIALITY HOSPITAL. This MOU will provide a framework for access to services, effective collaboration, and timely communication among DR NARULA FHC, AKAAR MULTI SPECIALITY HOSPITAL, and DR NARULA FHC patients.

Goals for DR NARULA FHC and AKAAR MULTI SPECIALITY HOSPITAL:

- Provide optimal health care for our patients, regardless of ability to pay. This includes care that is timely, high quality, and patient-centered.
- Improve collaboration, communication, coordination of services, and continuity of care by supporting efficient, real-time communication of patient information among those caring for the patient.
- Foster healing relationships and patient engagement.

Expectations:

Pre-Hospitalization	
DR NARULA FHC	AKAAR MULTI SPECIALITY HOSPITAL
Inform DR NARULA FHC patients of the relationship with AKAAR MULTI SPECIALITY HOSPITAL in the event of an admission to AKAAR MULTI SPECIALITY HOSPITAL.	None
During Hospitalization	
DR NARULA FHC	AKAAR MULTI SPECIALITY HOSPITAL
<input type="checkbox"/> Provide AKAAR MULTI SPECIALITY HOSPITAL with any necessary medical information for the admission, including medications, chronic diagnosis, etc.	<input type="checkbox"/> Review clinical information sent by the primary care provider (PCP).
<input type="checkbox"/> Be available for phone consultation to assist hospitalist.	<input type="checkbox"/> At the discretion of the attending provider, contact PCP during the hospital admission to discuss any serious complications or change in status and collaborate on recommended plan to support the patient/family, as appropriate.
<input type="checkbox"/> Be available to confer with patient or patient's family when necessary, particularly with serious change in condition.	<input type="checkbox"/> Inform patient of diagnosis and prognosis.

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<input type="checkbox"/> Confer with AKAAR MULTI SPECIALITY HOSPITAL to provide list of specialists who have agreed to provide discounted services to uninsured DR NARULA FHC patients if indicated.	
Post-Hospitalization	
DR NARULA FHC	AKAAR MULTI SPECIALITY HOSPITAL
<input type="checkbox"/> Contact patient via telephone within 2 business days from discharge. <input type="checkbox"/> Schedule follow-up appointment within 1 week of discharge, for example, within 72 hours for a complex/high risk patient, or 14 days for other patients unless otherwise documented in medical record. <input type="checkbox"/> Resume care of patient on discharge and act on care plan developed by hospitalist or care team.	<input type="checkbox"/> Inform patient of follow-up recommendations. <input type="checkbox"/> Through hospital process, contact PCP and provide PCP with care plan for complex/high risk patients.

Other terms:

Compensation
<p>Patients with Insurance Coverage: AKAAR MULTI SPECIALITY HOSPITAL will bill the patients' insurance company. The patient will be responsible for any co-pays or deductibles, unless arrangements are otherwise made between patient and AKAAR MULTI SPECIALITY HOSPITAL.</p> <p>Patients without Insurance Coverage: AKAAR MULTI SPECIALITY HOSPITAL will bill patients without insurance coverage in accordance with its Financial Assistance Policy in effect at the time of service. Under the policy in effect as of the date of execution of this agreement, AKAAR MULTI SPECIALITY HOSPITAL will provide medically-necessary hospital inpatient, outpatient and Emergency Department services that are billed by AKAAR MULTI SPECIALITY HOSPITAL and all medically-necessary services provided by any AKAAR MULTI SPECIALITY HOSPITAL-employed physician at a discounted fee. If the patient's household income is at or less than 200% of the federal poverty level (FPL), then the patient will receive a sliding fee discount. AKAAR MULTI SPECIALITY HOSPITAL will calculate the bill for such patients using the same amounts as are billed to people with insurance.</p>
Quality of Care
<p>Both AKAAR MULTI SPECIALITY HOSPITAL and DR NARULA FHC will furnish their services in a manner that is consistent with, at a minimum, the prevailing standard of care, and the same professional manner and pursuant to the same professional standards as are generally furnished to all patients, and in accordance with all relevant federal, state and local laws and regulations, including, but not limited to, non-discrimination laws. AKAAR MULTI SPECIALITY HOSPITAL will accept all DR NARULA FHC patients, regardless of ability to pay, subject to capacity limitations (as AKAAR MULTI SPECIALITY HOSPITAL may determine in its sole discretion). Each party will provide</p>

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the other, on request, with assurances that, during the life of this MOU, it and, as applicable, its individual health care practitioners are and will remain duly licensed, certified and/or otherwise qualified to provide services hereunder, with appropriate training, education and experience in their particular field: appropriately credentialed and privileged, and eligible to participate in federal health care programs including Medicaid and Medicare.

Insurance

DR NARULA FHC and AKAAR MULTI SPECIALITY HOSPITAL each presents and warrants that it has adequate coverage against professional liabilities that may occur as a result of furnishing services under this MOU. DR NARULA FHC and AKAAR MULTI SPECIALITY HOSPITAL each shall be responsible for its own acts or omissions and for any and all claims, liabilities, injuries, suits, demands, and expenses of all kinds which may result or arise out of any alleged malfeasance or neglect caused or alleged to have been caused by that Party or its employees or representatives in the performance or omission of any act or responsibility of that Party under this MOU.

Provider of Judgment and Freedom of Choice

All health and health-related professionals employed by or under contract with either Party shall retain sole and complete discretion, subject to any valid restriction(s) imposed by participation in a managed care plan, to refer patients to any and all provider(s) that best meet the requirements of such patients. All such patients shall be advised that, subject to any valid restriction(s) imposed by participation in a managed care plan, said patients may request referral to any provider(s) they choose.

Agreements with Other Parties

Both Parties retain the authority to contract with other Parties, if, and to the extent that, they reasonably determine that such contracts are necessary in order to implement their policies and procedures, or as otherwise may be necessary to ensure appropriate collaboration with other local providers (as required by Section 330(k)(3)(8) of the Public Health Services Act), to enhance patient freedom of choice, and/or to enhance accessibility, availability, quality and comprehensiveness of care.

Volume or Value of Referrals

Nothing in this MOU requires, is intended to require, or provides payment or benefit of any kind (directly or indirectly) for the referral of individuals or businesses to either Party by the other Party. Neither Party shall track such referrals for purposes relating to setting the compensation of its professionals or influencing their choice.

Confidentiality

The Parties (and their directors, officers, employees, agents, and contractors) shall maintain the privacy and confidentiality of all information regarding the personal facts and circumstances of their patients in accordance with all applicable federal and state laws and regulations (including, but not limited to, the Health Insurance Portability and Accountability Act and its implementing regulations set forth at 45 C.F.R Part 160 and Part 164). The Parties (and their directors, officers, employees, agents and contractors) shall not use or disclose patient information, other than as permitted or required by this MOU for the proper performance of duties and responsibilities hereunder. The Parties shall use appropriate safeguards to prevent use or disclosure of patient information, other than as provided for under this MOU.

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Termination
This MOU may be terminated by either Party without penalty or cause by giving written notice to the other Party.
Notices
All notices and other communications required or permitted under this MOU, unless otherwise stated, shall be deemed duly given if in writing and delivered personally, via e-mail or by First Class US Mail, postage prepaid.
Notices will be deemed given on the date of delivery. Either Party may change its notice address by giving the other ten (10) days prior notice of such a change.
Dispute Resolution
If a dispute arises regarding this MOU, DR NARULA FHC and AKAAR MULTI SPECIALITY HOSPITAL shall first attempt to resolve it by informal discussions between Parties, unless there are circumstances under which an extended resolution procedure may endanger the health and safety of patients.
Relationship of the Parties
The Parties are and shall remain separate and independent entities. Neither Party shall be construed to be the agent, partner, co-venture, employee or representative of the other Party.
Third Party Beneficiaries
Nothing herein is intended or shall be construed as creating any rights for any person or entity not a Party hereto, including, but not limited to, employees or patients who are receiving services under this MOU.
Amendments
This MOU may be modified or amended in writing with the express written consent of both Parties.
Governing Law
This MOU shall be construed and enforced in accordance with the laws of the State of _____ excluding the state's choice-of-law principles.

IN WITNESS WHEREOF, the Parties here have executed this MOU as of the dates written below.

AKAAR MULTI SPECIALITY HOSPITAL Signed: _____ Title: _____ Date: _____	DR NARULA FHC Signed: _____ Title: _____ Date: _____
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