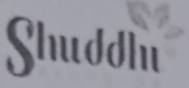


JEENA SIKHO LIFECARE LIMITED

1-C-3, SFS, SHEELA CHOUDHARY ROAD, TALWANDI, KOTA, RAJASTHAN PIN - 324005.

COMPLAINT REGISTER

Yash
JEENA SIKHO LIFECARE LTD.
1-C-3, SFS Sheela Choudhary Road
Talwandi, Kota Rajasthan-324005



Jeena Sikho Lifecare Limited

1-C-3, SFS, Sheela Choudhary Road, Talwandi, Kota,
Rajasthan Pin - 324005

Date: 8/11/22

UHID No.: KS 00374

Patient Name: Rajesh Jemra

Complain: टॉयलेट नीचे बाक नही था।

राजेश जेम्रा

Patient Signature

Rectification: सर्विस ठीक दिवागत के मुताबिक
बाक बाक करवा दिया गया।

Date: 8/11/22

JEENA SIKHO LIFECARE LTD.
1-C-3, SFS Sheela Choudhary Road
Talwandi, Kota Rajasthan-324005

Date:

UHID No.:

Patient Name:

Complain:

Patient Signature

Rectification:

Date:

JEENA SIKHO LIFECARE LTD.
1-C-3, SFS Sheela Choudhary Road
Talwandi, Kota Rajasthan-324005

Signature

Infection Control Committee

Date - 17/11/22

Committee Meeting

Sl	Members of the committee	Names of the committee members
1.	Sr. Doctor – Chair person	Dr. Yogesh handa
2.	Clinical Quality Officer	Dr. Ritu
3.	Accreditation Co-Ordinator	Mr Gagan miglani
4.	NABH Representative of Panchkarma	Dr. Lekha soni
5.	Infection Control Nurse	Fiza haidry

AGENDA-

Patient Complaints for hygiene
Related issues like washroom Not clean
and hygiene not clean

MINUTES OF MEETING-

will give training to housekeeping staff
for maintain proper hygiene in all washrooms

Attended By

Jeena Sikho
JEENA SIKHO LIFECARE LTD.
1-C-3, SFS Sheela Choudhary
Talwandi, Kota Rajasthan-324005



100 वर्षों तक स्वस्थ,
सुखी व सम्पन्न जीने के लिए



JEENA SIKHO LIFECARE LIMITED

REGD OFFICE: ZIRAKPUR, SCO 11, Kalgidhar Enclave, Baltana, 98283-91602, 98764-03632

KOTA: 1-C-3, SFS, Sheela Choudhary Road, Talwandi, Kota, Rajasthan, 95836-95830

Email ID.: Shuddhihospitalkota@jeenasikho.co.in

Ref. No.

Dated

➤ Complaint Number – 01

Date – 8/11/2022

Patient Name – Rajesh Verma

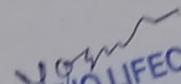
UHID – KS00374

Complain – Washroom not cleaned patient facing some hygiene related issues related to washroom.

Rectification Mechanism

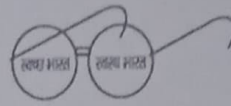
Will give training to housekeeping staff for maintain proper hygiene and clean washroom daily basis. Manager have checklist for cross verify.

➤ Reports Attached.


JEENA SIKHO LIFECARE LTD.
1-C-3, SFS Sheela Choudhary Road
Talwandi, Kota Rajasthan-324005



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सुखी व सम्पन्न जीने के लिए



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Email ID.: Shuddhihospitalkota@jeenasikho.co.in

Ref. No.

Dated

CAPA

Agenda – Patient complaints for hygiene related issue like washroom not cleaned and hygiene not clear.

Decision – Agenda accepted and to be followed with immediate effect.

Implementation – Will trained to staff for maintain proper hygiene.

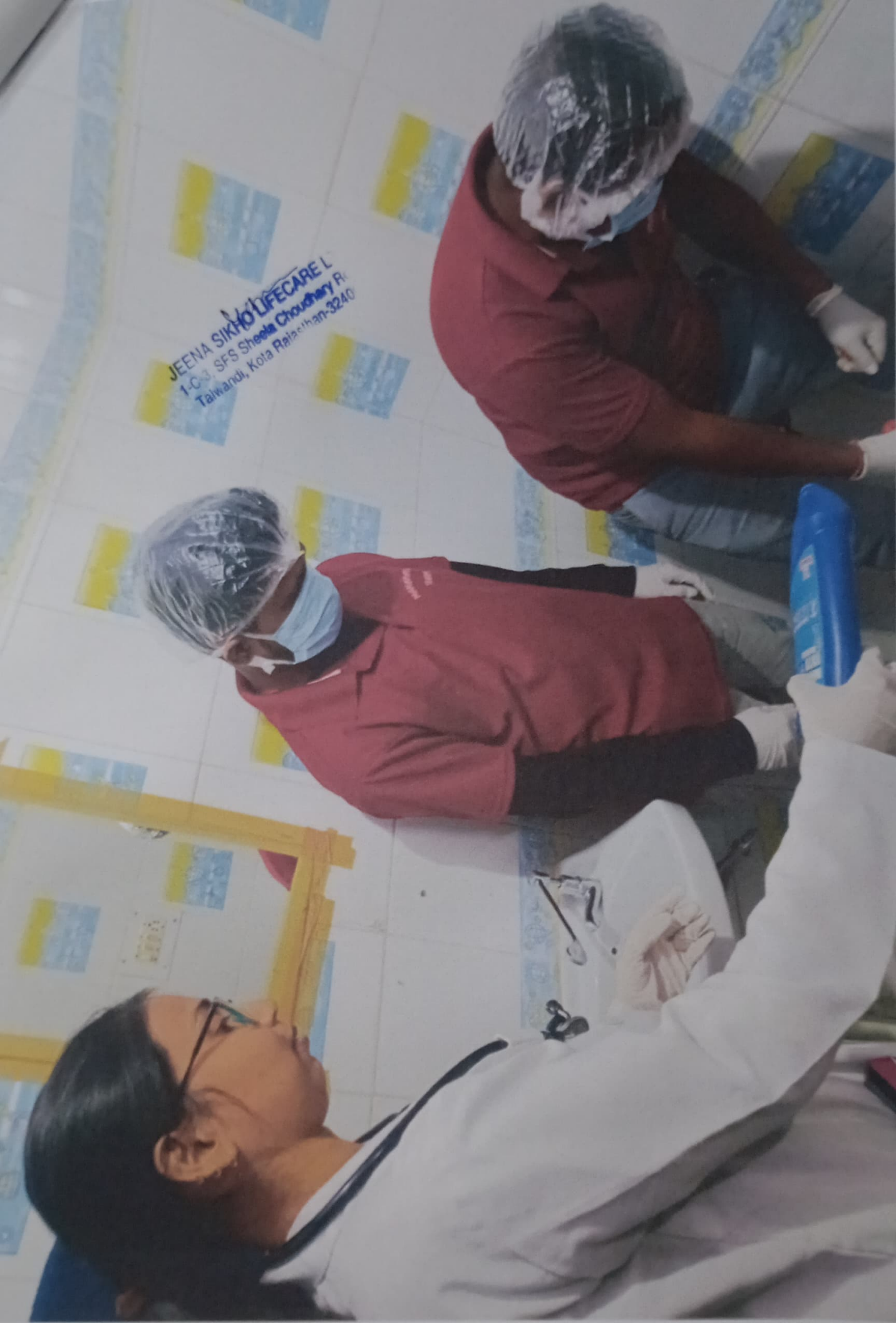
Reports Attached

Yam
JEENA SIKHO LIFECARE LTD.
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Talwandi, Kota Rajasthan-324005



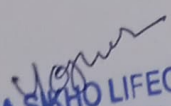
Signature
JEENA SIKHO LIFECARE LTD.
1-C-3, SFS Sheela Choudhary Road
Talwandi, Kota Rajasthan-324005

JEENA SIKHO LIFECARE L
1-C-3, SFS Sheela Choudhary Rd
Talwandi, Kota Rajasthan-3240



CHECKLIST FOR WASHROOM

DATE FROM	28/11/2022				DATE TO	03/12/2022			
DAYS	TIME	General Cleaning	Tissue Available	Waste Bin Available	General Housekeeping	Floor Cleaning	Hand Wash soap Available	CLEANED BY	SIGNATURE
MONDAY	8:30 AM	✓	✓	✓	✓	✓	✓	Brijesh	Brijesh
	10:00 AM	✓	✓	✓	✓	✓	✓		
	1:30 PM	✓	✓	✓	✓	✓	✓		
	4:00 PM	✓	✓	✓	✓	✓	✓		
TUESDAY	8:30 AM	✓	✓	✓	✓	✓	✓	Brijesh	Brijesh
	10:00 AM	✓	✓	✓	✓	✓	✓		
	1:30 PM	✓	✓	✓	✓	✓	✓		
	4:00 PM	✓	✓	✓	✓	✓	✓		
WEDNESDAY	8:30 AM	✓	✓	✓	✓	✓	✓	Brijesh	Brijesh
	10:00 AM	✓	✓	✓	✓	✓	✓		
	1:30 PM	✓	✓	✓	✓	✓	✓		
	4:00 PM	✓	✓	✓	✓	✓	✓		
THURSDAY	8:30 AM	✓	✓	✓	✓	✓	✓	Brijesh	Brijesh
	10:00 AM	✓	✓	✓	✓	✓	✓		
	1:30 PM	✓	✓	✓	✓	✓	✓		
	4:00 PM	✓	✓	✓	✓	✓	✓		
FRIDAY	8:30 AM	✓	✓	✓	✓	✓	✓	Brijesh	Brijesh
	10:00 AM	✓	✓	✓	✓	✓	✓		
	1:30 PM	✓	✓	✓	✓	✓	✓		
	4:00 PM	✓	✓	✓	✓	✓	✓		
SATURDAY	8:30 AM	✓	✓	✓	✓	✓	✓	Brijesh	Brijesh
	10:00 AM	✓	✓	✓	✓	✓	✓		
	1:30 PM	✓	✓	✓	✓	✓	✓		
	4:00 PM	✓	✓	✓	✓	✓	✓		
SUNDAY	8:30 AM	✓	✓	✓	✓	✓	✓	Brijesh	Brijesh
	10:00 AM	✓	✓	✓	✓	✓	✓		
	1:30 PM	✓	✓	✓	✓	✓	✓		
	4:00 PM	✓	✓	✓	✓	✓	✓		


JEENA SIKHO LIFECARE LTD.
 1-C-3, SFS Sheela Choudhary Road
 Talwandi, Kota Rajasthan-324005