



+91-11-47528106 / 07

+91-9560896389



info@biotic.co.in

www.biotic.co.in



46-47, SSI Industrial Area,  
G.T. Karnal Road, Delhi-110033

Unique ID:7235

Agreement No:

1-Feb-22

To,

Tulsi Ayurvedic & Yoga Centre  
D-833, Saraswati Vihar, Delhi, State - DELHI, PIN - 110034

Subject: Renewal of services of collection, transportation, treatment and disposal of Bio-Medical Waste

Dear Sir,

Greetings of the day!

We highly appreciate the opportunity you have given us to serve your esteemed healthcare establishment and hope for your cooperation in future as well.

In reference to your service agreement having Unique ID:7235, we hereby feel glad to renew the agreement for the period 1-Feb-22 to 31-Jan-23 on the below rates for being a Clinic:

No of Beds: 0

Minimum Disposal Charges: Rs. 891

Billing Type: Monthly in Advance

Bio Medical Waste limit: 25 Kg per month

Extra Bio Medical Waste collected shall be charged @ Rs. 25/- per Kg

Please note that Occupier must intimate the Operator in writing in advance, preferably over an email, if the HCF is closed due to any reason. In absence of such intimation, Occupier shall be liable to pay the service charges. Other terms & conditions of service agreement remains same. Kindly treat this letter as renewal of previous service agreement with dedication for safe & healthy environment.

Thanking You,

Yours Truly

For Biotic Waste Solutions Pvt. Ltd.



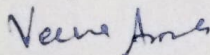
(Authorized Signatory)

Name: Ankit Gupta

Designation: Marketing Head

Contact No: 9899910083, 9560896389; ankit@biotic.co.in, care@biotic.co.in

For Tulsi Ayurvedic & Yoga Centre



(Authorized Signatory)

Name: Veena Arora

Designation: PROPRIETOR

Contact No:9136070810



KNOW YOUR CLIENT (KYC) APPLICATION FORM FOR HEALTH CARE FACILITY (HCF)  
(Please fill this form in ENGLISH and in BLOCK LETTERS)

A. IDENTITY DETAILS

1. HCF Name: Tulsi Ayurvedic & Yoga Centre
2. HCF Address: D-833, Saraswati Vihar, Delhi, State - DELHI, PIN - 110034
3. Contact Name: Veena Arora
4. Email id: tulsiaayurveda123@gmail.com
5. Mobile No: 9136070810
6. LandLine No:
7. PAN Number: AAIPA8767C
8. GST Number:
9. TAN No (If registered): (Mandatory if deduct TDS on service bill)
10. Signing Authority Pan No: AAIPA8767C
11. Signing Authority Aadhar Number:
12. Bedded/ Non-Bedded: Clinic No of Beds: 0
13. PCB Authorization No: Valid Up to: #31
14. HCF Opening & Closing business hours/days:

B. HCF BANK DETAILS

1. Bank Name:
2. Bank Account Number:
3. Bank IFSC Code:

DECLARATION

I hereby declare that the details furnished above are true and correct to the best of my knowledge and belief and I undertake to inform you of any changes therein, immediately. In case any of the above information is found to be false or untrue or misleading or misrepresenting, I am aware that I may be held liable for it.

*Veena Arora*

Signature of the Applicant Date: 19-2-2022 (dd/mm/yyyy)

Note: Please fill the enclosed KYC form. Kindly send one copy of Aadhar Card, PAN Card, GST Registration if applicable, Pollution Control Board (PCB) authorization and one passport size photograph of the authorized signatory.



Ref ID:7235

THIS General Service Agreement is made and entered into force on 1-Feb-22 by and between the following parties:

Polestar Infosystem, a partnership firm having its registered office at H. No. 413, F/F, Sector -51, Gurugram, Haryana- 122001 (the "Service Provider")  
AND

Tulsi Ayurvedic & Yoga Centre Health Care Facility (HCF)/Occupier having its operating office at D-833, Saraswati Vihar, Delhi, State - DELHI, PIN - 110034.


1. The Service Provider is in the business of IT solutions and consultancy, customized software solutions including mobile applications with regards to data management, Customer relations, accounting, bar coding, scanning solution and process automation. It also supplies Products such as poly bags, containers, boxes, bins for different waste streams.
2. As explained and discussion with the Service Provider, The Occupier is of the opinion that the Service Provider has the necessary qualifications, experience and abilities to provide services as explained in this agreement.
3. The Service Provider is agreeable to provide such services to the Occupier on the terms and conditions set out in this agreement as under and detailed terms and conditions as in Annexure-A
4. Payment of software charges will be made on annual basis. Payment of Barcode labels will be made after the receipt of labels.

In consideration of the services rendered by the Service Provider under this agreement, the Occupier shall pay consideration to the Service Provider as provided hereunder:  
Bar Code System Services including Android App + AMC + Data Preserve for 5 years + Server Rent + Data Transfer to DPCC + Waste Acknowledgment through Email and SMS + Log in Credentials through app and website + Scanning by CBWTF staff + free door-step delivery  
a. Charges: Rs. 3776 Per Year (inclusive of GST)  
b. Number of Barcoding stickers 0 @ Rs. 2.01 per Pc (inclusive of GST)  
c. Bluetooth weighing machine 0 (inclusive of GST)

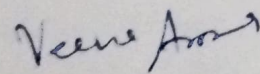
Validity of the Agreement: From 1-Feb-22 to 31-Jan-23 against Workorder No. # 11

IN WITNESS WHEREOF the parties have duly affixed their signatures under hand and seal on this 1-Feb-22 at Delhi.

For & on behalf of  
Polestar Infosystem

  
Manish Singh  
91 84471 99466  
polestar.bmw@gmail.com

Tulsi Ayurvedic & Yoga Centre

  
Veena Arora  
PROPRIETOR  
9136070810  
tulsiayurveda123@gmail.com



ANNEXURE -A  
Terms & Conditions

1. Membership with the Polestar Infosystem must be done for availing the bar-code services.
2. Payment of Bar-Code service charges & required Bar-Code stickers is to be paid within 90 days from submission of invoice.
3. Health Care Facilities having 30 or more no. of beds shall have to procure their own digital Bluetooth enabled weighing machine and android based mobile.
4. Above mentioned hardware can be supplied by Polestar Infosystem on additional cost.
5. The HCFs having more than 30 no. of beds are required to scan all the bar coded bags containing bio-medical waste.
6. Upon scanning all the bags by the HCF, the data shall be transmitted to the bar code waste management system database; however, the data gets lodged into the database only after the operator of the facility accepts the waste on his console and generates waste acceptance receipt.
7. HCFs having less than 30 no. of beds as well as all other Occupiers as defined under the BMW Rules, 2016, are not required to scan their bags containing bio-medical waste. Same shall be done by the CBWTF operator on arrival at the premises.
8. HCFs should intimate prescribed authority about the bar-coded labels as and when procured.
9. HCFs should ensure the use of bar coded labels and specified colour coded bags or containers for segregation of waste at source of its generation.
10. A representative of HCF has to ensure that all the bags and containers are scanned at waste collection point.
11. Health Care Facilities (with more than 30 beds) it is the responsibility of the Occupier to scan the bags containing bio-medical waste.
12. Polestar Infosystem will provide unique user id & password to HCF, after receipt of annual payment (in case of cheque payment, user id & password will be provided after cheque realization).
13. If HCFs purchased their own hardware (Bluetooth enabled weighing machine) & if it will not connect with the android based app or having any technical issues, then Polestar Infosystem will not be responsible for the accuracy of data management.
14. If hardware (Bluetooth enabled weighing machine) is purchased from Polestar Infosystem it will have 1 year warranty from manufacturer & 6 months warranty on load cell & display.
15. One time training for application usage will be provided by Polestar Infosystem to the nominated HCF's person. If another training is required then charges has to be paid in advance.
16. Payment of Bar-Code service charges & required Bar-Code stickers is to be paid within 90 days from submission of invoice, cheque is to be made in favor of "Polestar Infosystem" or through NEFT/RTGS/IMPS/UPI transfer on HDFC Bank, Ashok Vihar Branch, Current account no: 50200038510675, IFSC Code: HDFC0001940
17. Payment paid to Polestar Infosystem is non-refundable and non-transferable.

Confirm & Accepted

For, Polestar Infosystem

Name: (Manish Singh)

For, Tulsi Ayurvedic & Yoga Centre

Name: (Veena Arora)

Occupier's Signature / Address Seal