

**QUALITY INDICATORS:**

**Clinical Indicators:**

**1. Monitoring includes patient assessment (care plan).**

- Care plan after initial assessment .
- We have crossed checked OPD case papers and found care plan was missing in few case sheets .
- Check list for updation of files started.

**2. 10 % of cases where the organization's procedure to prevents adverse events like wrong site, wrong patient and wrong surgery have been adhered to.**

- in case papers we have found that due to no proper training of staff wrong treatment was performed in case of Basti.
- Hence training for Anuvasan Basti and Niruha Basti was performed.

**3. Incidence of medication errors**

- as such no medication errors were recorded as per ADR Register.

**4. Percentage of medical records not having discharge summary.**

- Few closed records in MRD are not found with case sheets.
- Audit for cross-check in closed files started.

**5. Monitoring includes infection control activities (SSI and UTI)**

- to cross-check the chance of infection.
- Case sheets were examined.
- Swab culture frequency was increase.