



Chauhan Ayurveda

(A unit of Chauhans Ayurveda Pvt. Ltd.)
Near evergreen sweets, Mamura, Sector- 66,
Noida, Uttar Pradesh - 201301

Date : 25/12/2022

Complaint

UHID NO:23648
Patient Name : Kiran Badhwa

OPD NO:12415
Sex : FeMale

Complaint Date : 25/12/2022

Complaint : मुझे मेरे थेरेपी के टाइम से आधा घंटा ज्यादा इंतजार करना पड़ा थेरेपी के लिए।

Rectification date : 25/12/2022

Take Action :- The Therapist has been given training in time management &
Slot management .
-Given printout information to patient.

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Sec-66, Noida (U.P.) 201301

Not Valid For Medico Legal Case

Add : (Near evergreen sweets, Mamura, Sector- 66, Noida, Uttar Pradesh - 201301)



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Date: 25/12/2022

We got a complaint from the patient that she is not being given therapy on time, so we have planned to train our staff for this so that our patient does not face any such problem in future.

Topic of Training:

- **Slot register should be created at the right time.**
- **Each therapy should be properly timed.**
- **From time to time cross check whether the patient is being given the right type of therapy at the right time or not.**
- **Time should be determined very well in each task.**




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Name of Trainer: **Dr. Akshay veer singh**

Date of Training: **25/12/2022**

Topic of training: **slot management**

S. NO.	Name	Designation	Trainer Signature
1.	Manoj	Therapist	
2.	Usha	Therapist	<u>elsha</u>

FEEDBACK FORM

Attended by: Manoj.

1) Rate The Level of Training information useful to you.

A. Good ☒

B. Average ☐

C. Below Average ☐

2) Rate the Level of Training Method of Explanation.

A. Appropriate ☒

B. Average ☐

C. Below Average ☐

3) Rate the Importance of Training.

A. Good ☒

B. Medium ☐

C. Not Good ☐

Manoj

FEEDBACK FORM

Attended by: Usha.

1) Rate The Level of Training information useful to you.

A. Good ☒

B. Average ☐

C. Below Average ☐

2) Rate the Level of Training Method of Explanation.

B. Appropriate ☒

B. Average ☐

C. Below Average ☐

3) Rate the Importance of Training.

A. Good ☒

B. Medium ☐

C. Not Good ☐

Usha





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Date of Training: **25/12/2022**

Topic of training: **slot management**

S. NO.	Name	Designation	Trainer Signature
1.	Manoj	Therapist	
2.	Usha	Therapist	

When we inspected our employees after training at the following points, more awareness has come in them than before and they have understood that they have to take good care of all the facilities of the patients so that no patient faces any problem.

Topic of Training:

- Slot register should be created at the right time.
- Each therapy should be properly timed.
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- Time should be determined very well in each task.

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