



OREGANO LIFE PVT. LTD
Healing with Ayurveda Panchkarma

OREGANO LIFE PVT LTD

www.oreganolife.com oreganolifeprivatelimited@gmail.com

11, Krishna Kunj, Main Market, Near Lovely Public School,
Laxmi Nagar, Delhi-110092

+91 99834-08618/ +91 94140-93327

GST NO :- 07AADCO2760R1ZX/ CIN NO:- U74999DL2020PTC370758

CQI 3

- Incidents Complaints and Feedback are collected but not Being analyzed to ensure continual quality improvement.
- Complaint Number – 1

Date – 8/11/2022

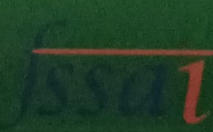
Patient Name – Saroj Jain (UHID – OL0722)

Complaint – Glass Not available in water Dispenser area for patient.

Rectification Mechanism

- As per patient Complaint we instruct to manager to resolve this issue.
- Solution - Next Day will provide Disposable glass in clinic for patient.
- Report Attached.

Handwritten signature
5/12/22
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11, Krishna Kunj
Main Market, Laxmi Nagar,
East Delhi-110092





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➤ Complaint Number – 2

Date – 19/09/2022

Patient Name – Kamlesh Kumar (UHID – OL0616)

Complaint – Sitting arrangement not proper in waiting area facing some issues for chairs.

Rectification Mechanism

Will Provide some chairs and sofa's arrangement in waiting area and reception for patients.

➤ Reports Attached .

Signature
5/14/22
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COMPLAINT REGISTER

TM



Notbooks

3

Horse Ridding



Alvin
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Main Market, Laxmi Nagar,
East Delhi-110092

A4

**PREMIUM
NOTE BOOK**

Date: 14-09-2022

UHID No.: OL0616

Patient Name: - kamlesh

Complain:

वैठन के लिए कुर्सी
की सही व्यवस्था नहीं है,

Patient Signature

Rectification:

we arranged chair at
that time for Patient

Date: 14-09-2022

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East Delhi - 110092

Date: - 10/10/22

UHID No.: OL0683

Patient Name: - Niteen kumar

Complain:

पंचकमा थैरैपी रुम 1 में तेल
गिरा था।

Patient Signature

Rectification:

हमने हमारे HOUSEKEEPING STAFF
को पंचकमा थैरैपी रुम की
TRAINING दी

Date: 10/10/22

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OREGANO LIFE

Oregano Life Pvt. Ltd.

11, KRISHNA KUNJ, MAIN MARKET, LAXMI NAGAR DELHI EAST DELHI -110092

Date: 8/11/22

UHID No.: 0L0722

Patient Name: Saroj Jain

Complain: पाने के लिए पानी का
गिलास नहीं था, मशीन पर

सरोज जैन

Patient Signature

Rectification: We arranged water Glass
at that time.

Date: 8/11/22

Signature
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Main Market, Laxmi Nagar,
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WAITING AREA
પ્રતિભા ક્ષેત્ર

NOTICE
પ્રતિભા ક્ષેત્રમાં પ્રવેશવા માટે
અનિવાર્ય રીતે
પ્રવેશન કાર્ડ રજીસ્ટ્રેશન
કરવાનું છે.

NO SMOKING
કચ્છાનું સેવન નહીં

WHEEL CHAIR
ચક્રીય સીટ

KEEP SILENCE
ચાલુ રહે

OWNERSHIP
સંસ્થાના સર્વ સ્વતંત્રતા
અને સ્વચ્છતા માટે
સર્વ સ્વતંત્રતા અને સ્વચ્છતા
માટે સર્વ સ્વતંત્રતા



વિનય
સંસ્થાના સર્વ સ્વતંત્રતા અને સ્વચ્છતા માટે
સર્વ સ્વતંત્રતા અને સ્વચ્છતા માટે સર્વ સ્વતંત્રતા

વિનય
સંસ્થાના સર્વ સ્વતંત્રતા અને સ્વચ્છતા માટે
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