

**NC 07/CQI 2C:** Monitoring managerial Indicators was not evidenced by Panchkarma clinic, No Data found

To monitored for effectiveness with respect to activities being managed & monitored.  
Data is analysed for patient service and safety improvement

*Handwritten signature: Dr. Kaur*  
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**MANAGERIAL INDICATORS**

01: - Percentage of stock outs including expiry drugs

- **We started Stock maintenance**

02: - Patient Feedback

- **Registers are replaced by the feedback form and are attached in the patients file**

03: - Day care Patient Panchkarma therapy satisfaction index

- **We start maintaining feedback form to give better patient experience**

04: - Employee satisfaction index

- **We add appraisal form for every employee who is eligible for it**

05: - Incidence of needle stick injuries

- **Nil records found**

06: - Incidence of medication errors

- **Till date we do not have any medication error, else we have a process to report it through ADR form after informing superintendent and mail that filled form at [pvpi@ipcindia.net](mailto:pvpi@ipcindia.net)**

*Handwritten signature*  
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