



# ATHARV AYURVED MULTISPECIALITY HOSPITAL

112/29, Vasant Vihar, Sonapat Road, Rohtak Pin-124001

Phone No : 01262-257211, 8053988881

## KEY INDICATORS ASSESSMENTS

### CLINICAL STRUCTURE AS PER OUR HCO

01/01/2021- 31/12/2021

Ref No.	Quality Indicator	Formula	Data Collection Analysis	Result
CQI 4.c.1	Incidence of falls	$0(\text{no. of falls}) \div 108 (\text{total no. of patients}) \times 100 = 0$	Date of 108 IPD Patient in year 2021	Zero percent incidence of fall
CQI 4.g.4	Incidence of blood body fluid exposure	$(0) \text{ Number of blood body fluid exposures} \div (379) \text{ Number of In Patient days} \times 100 = 0$	108 IPD patients with total IPD days 379 for 2021	Zero percent
CQI 4.g.2	Percentage of near misses	$0 (\text{number of near misses reported}) \div 0 (\text{Number of incident reported}) \times 100 = 0\%$	Data of 108 IPD (Total 108 patients) along with 1168 (approx.) patients at OPD in year 2021	0% Near Misses. No action reported

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CQI 3.g.1	Percentage of re-scheduling of the procedure	0 Number of cases re-Schedule  0 cases reschedule		Zero percent
CQI 3.g.2	Percentage of vyapath observed by Nasya/ Vaman / Virechan / Vasthi / Swedan / Snehankarma / Rakatmokshan	(0) Number of vyapath observed ÷ (108) Total Number of In Patient treated with the procedure × 100	Total 108 patients were treated nasya/ Vaman / Virechan / Vasthi / Swedan/ Snehankarma/ Rakatmokshan	Zero percent
CQI 4.c.3.4	Burn injury during treatment procedures	0 (number of patients with burn injury ÷ (108) Number of patients receiving treatment procedures that include heat Application × 100 = 0	In year 2021 no patient was found with any complaint or burn injury	Zero percent
CQI 4.d.5	Critical equipment down time	3 sums of down time for all critical equipment in hours ÷ (379) patient days × 1000 = 7.91	7.91	Every equipment is tried to be restored within 24hrs.
CQI 4.e.4	Time taken for discharge	(0.75) Sum of time taken for discharge ÷ (108) Total Number of discharge × 100 = 0.69%	Approx. 45 mins is taken from discharge approval from doctor and patient leaving the hospital premises	
CQI 3.c.2	Percentage of admissions with adverse drug reactions	(0) No. of admissions with drug reactions ÷ (108) Total No. of admissions × 100	No case ADR	

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## **QUALITY INDICATOR**

01/01/2021 – 31/12/2021

Total No. of medical records= 108(FOR YEAR 2021)

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## MANAGERIAL INDICATORS

01/01/2021 – 31/12/2021

1. Percentage of stock outs including expiry drugs. = ZERO%
2. Incidence of falls = ZERO%
3. Patient feedback=90% VERY GOOD, 6% GOOD, 2.5% OK, 1.5 NOT SATISFIED
4. Patient Panchakarma therapy satisfaction index=97% HIGHLY SATISFIED, 2.5% SATISFIED, 0.5% JUST SATISFIED
5. Incidence of needle prick injuries= ZERO (DUE TO COVID NO USE OF NEEDLE THIS YEAR)

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