

QUALITY INDICATORS:

Clinical Indicators:

- 1. Monitoring includes patient assessment (care plan).**
 - Care plan after initial assessment .
 - We have crossed checked OPD case papers and found care plan was missing in few case sheets .
 - Check list for updation of files started.

- 2. 10 % of cases where the organization's procedure to prevents adverse events like wrong site, wrong patient and wrong surgery have been adhered to.**
 - in case papers we have found that due to no proper training of staff wrong treatment was performed in case of Basti.
 - Hence training for Anuvasan Basti and Niruha Basti was performed.

- 3. Incidence of medication errors**
 - as such no medication errors were recorded as per ADR Register.

- 4. Percentage of medical records not having discharge summary.**
 - Few closed records in MRD are not found with case sheets.
 - Audit for cross-check in closed files started.

- 5. Monitoring includes infection control activities (SSI and UTI)**
 - to cross-check the chance of infection.
 - Case sheets were examined.
 - Swab culture frequency was increase.