

Managerial Indicators:

01 :- Percentage of stock outs including expiry drugs.

- **Stock maintenance started**

02 :- Patient feedback

- **Registers are replaced by the feedback form and are attached in the patients file**

03 :- Day care Patient Panchkarma therapy satisfaction index

- **Feedback form is maintained**

04 :- Employee satisfaction index

- **Appraisal form is attached**

05 :- Incidence of needle stick injuries

- **Nil records found.**