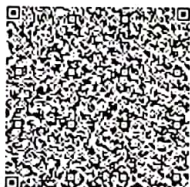




Government of National Capital Territory of Delhi

Certificate No.	: IN-DL56019724094146U
Certificate Issued Date	: 05-Jul-2022 04:43 PM
Account Reference	: IMPACC (IV)/ dl706703/ DELHI/ DL-DLH
Unique Doc. Reference	: SUBIN-DL70670395257688644446U
Purchased by	: KIRTI SHREE
Description of Document	: Article 5 General Agreement
Property Description	: Not Applicable
Consideration Price (Rs.)	: 0 (Zero)
First Party	: PARAMANAND AYURVEDA PANCHKARMA HOSPITAL
Second Party	: VIKAS HOSPITAL PVT LTD
Stamp Duty Paid By	: VIKAS HOSPITAL PVT LTD
Stamp Duty Amount(Rs.)	: 100 (One Hundred only)



Paramanand Ayurveda Panchkarma Hospital
Plot No -2 Main Dhansa Road A-Block
Gopal Nagar Najafgarh New Delhi-110042



1. The authenticity of this Stamp certificate should be verified at 'www.shoilestamp.com' or using e-Stamp Mobile App of Stock Holding Corporation of India Limited.
2. Any discrepancy in the details on this Certificate and as available on the website / Mobile App renders it invalid.
3. The onus of checking the legitimacy is on the users of the certificate.
4. In case of any discrepancy please inform the Competent Authority.

MEMORANDUM OF UNDERSTANDING

Patient Care MOU Between:

Paramanand Ayurveda panchkarma hospital and Vikas Hospital Private Limited As part of our patient-centered medical home model of care, Paramanand Ayurveda panchkarma hospital enters into this Memorandum of Understanding (MOU) with Vikas Hospital Private Limited to further our vision of optimizing health care delivery and the overall health and wellbeing of our patients. The purpose of this MOU is to define goals and expectations for the relationship between Paramanand Ayurveda panchkarma hospital and Vikas Hospital Private Limited as it pertains to the care of Paramanand Ayurveda panchkarma hospital patients who receive services from Vikas Hospital Private Limited. This MOU will provide a framework for access to emergency services, effective collaboration, and timely communication among Vikas Hospital Private Limited, and Paramanand Ayurveda panchkarma hospital patients specially in case of emergency situations.

Goals for Paramanand Ayurveda panchkarma hospital and Vikas Hospital Private Limited:

- Provide optimal health care for our patients, regardless of ability to pay. This includes care that is timely, high quality, and patient-centered.
- Improve collaboration, communication, coordination of services, and continuity of care by supporting efficient, real-time communication of patient information among those caring for the patient.
- Foster healing relationships and patient engagement.
- This Agreement Valid up to 6 July 2022 to 6 July 2023

Expectations:

Pre-Hospitalization	
<u>Paramanand Ayurveda panchkarma hospital</u>	<u>Vikas Hospital Private Limited</u>
Inform <u>Paramanand Ayurveda panchkarma hospital</u> patients of the relationship with <u>Vikas Hospital Private Limited</u> in the event of an admission to <u>Vikas Hospital Private Limited</u> .	None
During Hospitalization	
<u>Paramanand Ayurveda panchkarma hospital</u>	<u>Vikas Hospital Private Limited</u>

Signature
6/7/22
Paramanand Ayurveda Panchkarma Hospital
Plot No 2 Main Dhansa Road A-Block
Gopal Nagar Najafgarh New Delhi-110042

Signature
10/07/22
VIKAS HOSPITAL PVT. LTD. • 9071 ON DELHI
1620, H. THANA
ROAD, NAJAFGARH
NEW DELHI
110043
• DELHI GOVT APPROVED REGD

☐ Provide Vikas Hospital Private Limited with any necessary medical information for the admission, including medications, chronic diagnosis, etc.

☐ Be available for phone consultation to assist hospitalist.

☐ Be available to confer with patient or patient's family when necessary, particularly with serious change in condition.

☐ Confer with Vikas Hospital Private Limited to provide list of specialists who have agreed to provide discounted services to uninsured Paramanand Ayurveda panchkarma hospital patients if indicated.

☐ Review clinical information sent by the primary care provider (PCP).

☐ At the discretion of the attending provider, contact PCP during the hospital admission to discuss any serious complications or change in status and collaborate on recommended plan to support the patient/family, as appropriate.

☐ Inform patient of diagnosis and prognosis.

Post-Hospitalization

Paramanand Ayurveda panchkarma hospital

☐ Contact patient via telephone within 2 business days from discharge.

☐ Schedule follow-up appointment within 1 week of discharge, for example, within 72 hours for a complex/high risk patient, or 14 days for other patients unless otherwise documented in medical record.

☐ Resume care of patient on discharge and act on care plan developed by hospitalist or care team.

Vikas Hospital Private Limited

☐ Inform patient of follow-up recommendations.

☐ Through hospital process, contact PCP and provide PCP with care plan for complex/high risk patients.

Other terms:

Compensation

[Signature]
Paramanand Ayurveda Panchkarma Hospital
Plot No-2 Main Dhansa Road A-Block
Gopal Nagar Najafgarh New Delhi-110043



Patients with Insurance Coverage:

Vikas Hospital Private Limited will bill the patients' insurance company. The patient will be responsible for any co-pays or deductibles, unless arrangements are otherwise made between patient and Vikas Hospital Private Limited.

Patients without Insurance Coverage:

Vikas Hospital Private Limited will bill patients without insurance coverage in accordance with its Financial Assistance Policy in effect at the time of service. Under the policy in effect as of the date of execution of this agreement, Vikas Hospital Private Limited will provide medically-necessary hospital inpatient, outpatient and Emergency Department services that are billed by Vikas Hospital Private Limited and all medically-necessary services provided by any Vikas Hospital Private Limited-employed physician at a discounted fee. If the patient's household income is at or less than 200% of the federal poverty level (FPL), then the patient will receive a sliding fee discount. Vikas Hospital Private Limited will calculate the bill for such patients using the same amounts as are billed to people with insurance.

Quality of Care

Both Vikas Hospital Private Limited and Paramanand Ayurveda panchkarma hospital will furnish their services in a manner that is consistent with, at a minimum, the prevailing standard of care, and the same professional manner and pursuant to the same professional standards as are generally furnished to all patients, and in accordance with all relevant federal, state and local laws and regulations, including, but not limited to, non-discrimination laws. Vikas Hospital Private Limited will accept all Paramanand Ayurveda panchkarma hospital patients, regardless of ability to pay, subject to capacity limitations (as Vikas Hospital Private Limited may determine in its sole discretion). Each party will provide the other, on request, with assurances that, during the life of this MOU, it and, as applicable, its individual health care practitioners are and will remain duly licensed, certified and/or otherwise qualified to provide services hereunder, with appropriate training, education and experience in their particular field: appropriately credentialed and privileged, and eligible to participate in federal health care programs including Medicaid and Medicare.

Insurance

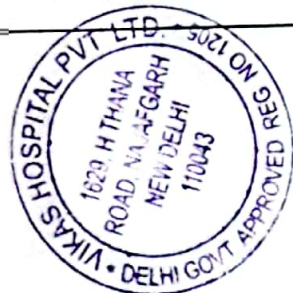
Paramanand Ayurveda panchkarma hospital and Vikas Hospital Private Limited each presents and warrants that it has adequate coverage against professional liabilities that may occur as a result of furnishing services under this MOU. Paramanand Ayurveda panchkarma hospital and Vikas Hospital Private Limited each shall be responsible for its own acts or omissions and for any and all claims, liabilities, injuries, suits, demands, and expenses of all kinds which may result or arise out of any alleged malfeasance or neglect caused or alleged to have been caused by that Party or its employees or representatives in the performance or omission of any act or responsibility of that Party under this MOU.

Provider of Judgment and Freedom of Choice

All health and health-related professionals employed by or under contract with either Party shall retain sole and complete discretion, subject to any valid restriction(s) imposed by participation in a managed care plan, to refer patients to any and all provider(s) that best meet the requirements of such patients. All such patients shall be advised that, subject to any valid restriction(s) imposed by participation in a managed care plan, said patients may request referral to any provider(s) of their choice.

Paramanand Ayurveda Panchkarma Hospital
Plot No-2 Near Jhansa Road A-B Block
Gopal Nagar Najafgarh New Delhi-110043

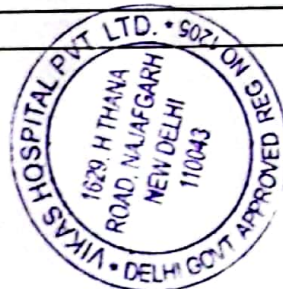
Gyalsen



Agreements with Other Parties
Both Parties retain the authority to contract with other Parties, if, and to the extent that, they reasonably determine that such contracts are necessary in order to implement their policies and procedures, or as otherwise may be necessary to ensure appropriate collaboration with other local providers (as required by Section 330(k)(3)(8) of the Public Health Services Act), to enhance patient freedom of choice, and/or to enhance accessibility, availability, quality and comprehensiveness of care.
Volume or Value of Referrals
Nothing in this MOU requires, is intended to require, or provides payment or benefit of any kind (directly or indirectly) for the referral of individuals or businesses to either Party by the other Party. Neither Party shall track such referrals for purposes relating to setting the compensation of its professionals or influencing their choice.
Confidentiality
The Parties (and their directors, officers, employees, agents, and contractors) shall maintain the privacy and confidentiality of all information regarding the personal facts and circumstances of their patients in accordance with all applicable federal and state laws and regulations (including, but not limited to, the Health Insurance Portability and Accountability Act and its implementing regulations set forth at 45 C.F.R Part 160 and Part 164). The Parties (and their directors, officers, employees, agents and contractors) shall not use or disclose patient information, other than as permitted or required by this MOU for the proper performance of duties and responsibilities hereunder. The Parties shall use appropriate safeguards to prevent use or disclosure of patient information, other than as provided for under this MOU.
Termination
This MOU may be terminated by either Party without penalty or cause by giving written notice to the other Party.
Notices
All notices and other communications required or permitted under this MOU, unless otherwise stated, shall be deemed duly given if in writing and delivered personally, via e-mail or by First Class US Mail, postage prepaid.
Notices will be deemed given on the date of delivery. Either Party may change its notice address by giving the other ten (10) days prior notice of such a change.
Dispute Resolution
If a dispute arises regarding this MOU, <u>Paramanand Ayurveda panchkarma hospital and Vikas Hospital Private Limited</u> shall first attempt to resolve it by informal discussions between Parties, unless there are circumstances under which an extended resolution procedure may endanger the health and safety of patients.
Relationship of the Parties
The Parties are and shall remain separate and independent entities. Neither Party shall be construed to be the agent, partner, co-venture, employee or representative of the other Party.
Third Party Beneficiaries
Nothing herein is intended or shall be construed as creating any rights for any person or entity not a Party hereto, including, but not limited to, employees or patients who are receiving services under this MOU.
Amendments

Signature
Paramanand Ayurveda Panchkarma Hospital
Plot No. 2, Hansa Road, A.C. Road
Gopal Nagar, Narela, New Delhi - 110043

Signature



This MOU may be modified or amended in writing with the express written consent of both Parties.

Governing Law

This MOU shall be construed and enforced in accordance with the laws of the State of _____ excluding the state's choice-of-law principles.

IN WITNESS WHEREOF, the Parties here have executed this MOU as of the dates written below.

<u>Vikas Hospital Private Limited</u> Signed: <u>Dr Vikas Yadav</u> Title: <u>Director</u> Date: <u>6/july/2022</u>	<u>Paramanand Ayurveda panchkarma hospital</u> Signed: <u>Kirti Shree</u> Title: <u>Kirti Shree (Co-ordinator)</u> Date: <u>6/july/2022</u>
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Paramanand Ayurveda Panchkarma Hospital
Plot No -2 Main Dhansa Road A-Block
Gopal Nagar Najafgarh New Delhi-110043

National Accreditation Board for Hospitals & Healthcare Providers

(Constituent Board of Quality Council of India)

Certificate of Accreditation

Vikas Hospital Pvt. Ltd.
Main Thana Road, Najafgarh
New Delhi - 110043

*has been assessed and found to comply with NABH
Accreditation Standards for Small Health Care
Organisations (SHCO).*

*This certificate is valid for the Scope as specified in the
annexure subject to continued compliance with the
accreditation requirements.*

Valid from : June 09, 2019
Valid thru : June 08, 2022

Certificate No.
SHCO-2019-0239



Kishor 6/7/22

*Paramanand Ayurveda Panchkama Hospital
Plot No -2 Main Dhansa Road A-Block
G-2, Najafgarh New Delhi-110043*

Dr. Harish Nadkarni
Chief Executive Officer

National Accreditation Board for Hospitals & Healthcare Providers, 5th Floor, ITPI Building, 4A, Ring Road, IP Estate, New Delhi 110 002, India
Phone: +91-11-42600600, Fax: +91-11-2332 3415 • Email: helpdesk@nabh.co • Website: www.nabh.co



NABH as an organisation is ISQuA Accredited

National Accreditation Board for Hospitals & Healthcare Providers

(Constituent Board of Quality Council of India)

Scope of Accreditation

Vikas Hospital Pvt. Ltd.
Main Thana Road, Najafgarh
New Delhi - 110043

Certificate No. SHCO-2019-0239

Valid from : June 09, 2019

Valid thru : June 08, 2022

Clinical Services

- Cardiology – Invasive & Non-Invasive
- Critical & Intensive Care
- Dental Science
- Emergency Medicine
- Gastroenterology (Medical)
- General Medicine
- General Surgery including Laparoscopic Surgery
- Nephrology including Dialysis
- Neurosurgery
- Obstetrics & Gynaecology including High Risk Pregnancy
- Orthopaedic Surgery including Joint Replacement Surgery
- Paediatrics
- Psychiatry
- Respiratory Medicine

Laboratory Services

- Clinical Biochemistry
- Cytopathology
- Haematology

Diagnostic Services

- 2D ECHO
- CT Scan
- Holter Monitoring
- Tread Mill Testing (TMT)
- Ultrasound
- X-Ray

Professions Allied to Medicine

- Physiotherapy

Kishore
Paramanand Ayurveda Panchkarma Hospital
Plot No - 2 Main Dhansa Road A-Block
Gopal Nagar Najafgarh New Delhi-110043



NABH as an organisation is ISQua Accredited

[Signature]
Dr. Harish Nadkarni
Chief Executive Officer

1. Complete information - To provide complete information regarding hospitalization medications or any other matter pertaining to his/her health and safety.
2. Abide by hospital rules - To abide by hospital rules & responsibilities no smoking policy, visitor policy, not to bring outside food, flowers, arms/weapons to the hospital.
3. Respect & courtesy for other - To treat other patients, attendants, visitors and hospital staff with courtesy.
4. Pay your fees - To pay for the services availed as per hospital rules and regulations.
5. Inform treating team - Not to take any medication/alternative therapy without the knowledge of treating team.
6. Follow prescribed treatment plan - To follow the prescribed treatment plan and carefully comply by the instruction given by treating team.

रोगी के अधिकार

1. सम्मान, गोपनीयता और चुप्पा - सम्मान, गोपनीयता, गरिमा के साथ और एक सुरक्षित वातावरण में इलाज किये जाने का अधिकार।
2. चुप्पा - शारीरिक व मानसिक आपात से चुप्पा का अधिकार।
3. गोपनीयता - कानूनी दायरे के अंतर्गत सभी चिकित्सीय रिकार्ड व संचार की गोपनीयता का अधिकार।
4. चुप्पा का अधिकार - निदान, उपचार की योजना, दवाई, अस्पताल में नर्ती के दौरान चुप्पा की संभावना, उपचार, डिस्चार्ज के बाद देखभाल आदि के बारे में चुप्पा पाने का अधिकार।
5. चुप्पा सहमति - हर चिकित्सा या शैरी के बारे में पूर्ण चुप्पा के उपरत उनके लिए सहमति देने का अधिकार।
6. राव, चुप्पा अथवा टिप्पणी - सेवाओं की गुणवत्ता में चुप्पा के लिए चुप्पा देने का उनके प्रति संतोष व्यक्त करने का टिप्पणी करने का अधिकार।

रोगी के जिम्मेदारियों

1. पूर्ण चुप्पा - किसी भी व्यक्ति के स्वास्थ्य के बारे में पूर्ण जानकारी प्रदान करना जैसे - भूलकाल की स्थिति, पूर्व बीमारी, अस्पताल में दाखिला जैसी और भी अन्य जानकारी।
2. अस्पताल के नियम का पालन - अस्पताल के नियमों और जिम्मेदारियों का पालन करना - भुलवान न करना, आगंतुक नीति, अस्पताल में बाहर का भोजन, फूल, इत्यादि इत्यादि न लाना।
3. चुप्पा के प्रति सम्मान और शिष्टाचार - चुप्पा रोगियों, परिवारक, आगंतुकों और अस्पताल के स्टाफ के प्रति सम्मान और शिष्टाचार का प्रदर्शन करना।
4. शुल्क चुप्पा - अस्पताल के नियमों और विनियमों के अनुसार ही गई सेवाओं का चुप्पा करना।
5. चिकित्सीय टीम को चुप्पा करना - चिकित्सक को बिना जानकारी दिए कोई बर्बाद/चिकित्सक चिकित्सा न लेना।
6. निर्धारित उपचार योजना का पालन - निर्धारित उपचार योजना का पालन करना और ध्यान से चिकित्सीय टीम के उपचार निर्देशों का अनुपालन करना।

RZ -2, Gopal Nagar Prem Nursery Bus Stand, Najafgarh 110043

If Emergency

Contact Us :

Vikas Hospital

Contact No. : 8744077882



EMERGENCY आपात कोड	
Code कोड	Meani
Code Blue कोड नीला	Medical आपात
Code Red कोड लाल	Fire आग
Code Orange कोड सतरी	External आपात
Code Pink कोड गुलाबी	Missing आपात
Code White कोड सफेद	Quarrel लड़ाई झगडा